

Contents



Welcome	1
Mission	2
A History of AEDC	5
Particulars	12
Military Matters	15
Services	17
Conference Facilities	19
The Region	20
Education Opportunities	23

ISO 9000

Striving to meet the highest quality standards and customer expectations, AEDC organizations have worked hard to measure up to quality standards like ISO 9000, which has become the worldwide standard for quality. AEDC's contractors — center support contractor ACS (a joint venture of Computer Sciences Corp., General Physics and DynCorp.) and test support contractor Sverdrup Technology Inc. — have been deemed compliant with ISO 9000 by an auditing team from Georgia Institute of Technology.

ISO 9000 is a series of five individual, but related, standards on quality management and quality assurance. The ISO system created a set of standards for the exchange of goods and services. The primary objective of a compliant ISO 9000 operation is to have all major processes documented to reflect the actual way an organization performs work.



In April 1999, the Department of Defense's Software Engineering Institute designated Sverdrup a level 2 organization according to its Capability Maturity Model. It's a distinction test customers are looking for in distinguishing organizations that have taken quality steps in ensuring software is what it should be.

In May 1999, the Gartner Group, an independent service assessment firm, gave ACS world-class marks for the computer support it provides to AEDC.

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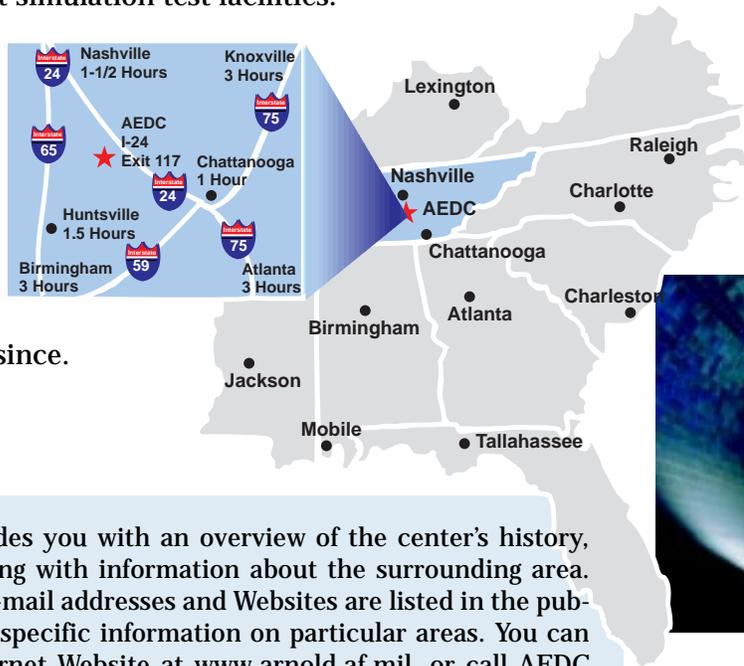
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Welcome to AEDC

Arnold Engineering Development Center is the world's largest and most complex collection of flight simulation test facilities.

The 4,000 acres that comprise AEDC are part of the 40,000 acres of Arnold Air Force Base. Dedicated June 25, 1951, by President Harry Truman, AEDC has tested virtually every high performance aerospace system the Department of Defense has used since.



This publication provides you with an overview of the center's history, mission, and services, along with information about the surrounding area. Several phone numbers, e-mail addresses and Websites are listed in the publication if you want more specific information on particular areas. You can also consult Arnold's Internet Website at www.arnold.af.mil, or call AEDC Public Affairs at (931) 454-5586.

The world's premier flight simulation test facility

